

# Tarja Ilvonen



Tarja Ilvonen  
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## **M.Sc. (Econ.)**

### **Work experience**

- Customer Advocates on Board –Pop up project 5/2015 -
- VP Customer Experience and Insight OP Financial Group 1/2013 – 5/2015
- Head of unit, Business Development Pohjola Group 3/2009 – 1/2013
- Accounting Process Owner 5/2008 - 3/2009 Nokia Oyj
- CFO Vallila Interior - 10/2007
- Business Developer If P&C Insurance Company 2006
- Group Controller Pohjola Group - 2006, various positions in Pohjola Group from 1991

### **Special areas of expertise**

- Customer experience and insight
- Change management
- Business development, management consulting
- Sales and services management

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